

PATRICK POWER LIBRARY

ANNUAL REPORT
APRIL 2021-MARCH 2022



Supporting teaching, learning and research in a
blended learning environment



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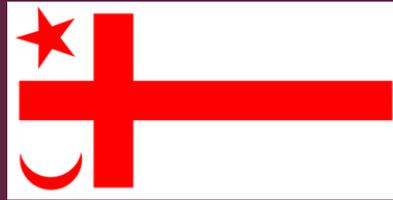
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Suzanne van den Hoogen, University Librarian

WELCOME, BIENVENUE, PJILA'SI!

The Patrick Power Library is in Mi'kma'ki, the ancestral and unceded territory of the Mi'kmaq Nation. We strive to reflect this reality in our space, services, and resources.



Message from the University Librarian

As COVID-19 restrictions continued to impact physical access to campus, hybrid learning and teaching emphasized the fundamental necessity of the digital resources and services that the Patrick Power Library provides. The collective response of the library's team ensured access to library space, services and collections were maintained during these challenging times. This annual report is a direct reflection of the ingenuity, resilience, dedication and service excellence of the library team. Thank you for all that you do!

Often described as the heart of campus, academic libraries are continuously transforming to meet the evolving needs of their students, faculty and community. Where once the impetus was on filling shelves with physical copies of every book and journal, COVID and the changing digital landscape have emphasized the integral role academic libraries offer in support of research, teaching and learning in a blended learning environment.

Highlights from this past year include the expansion of the Research Help services to include online and in-person modes of delivery; the continuance of online study space bookings, curbside pickup through the Access Services team, and the official launch of the Academic Integrity Foundations assignment.

In January 2022 we were thrilled to welcome students and faculty back to campus! With nearly a quarter million visitors to the Patrick Power Library from October 2021 – March 2022, it is evident that the library remains a valued gathering space.

With the beginning of a new academic year, one thing that remains constant is the library's commitment to meet the needs of our campus community. As you read through this report, I hope you too are inspired by the services, support, outreach, and campus engagement the Patrick Power Library provides to our Saint Mary's community.

**Suzanne van den Hoogen, University Librarian
Saint Mary's Alumna BA'91**

SUPPORTING STUDENTS AND FACULTY IN A BLENDED ENVIRONMENT

The Patrick Power Library supports the academic mission of Saint Mary's University by providing an environment that stimulates teaching, learning and research. Faculty and students are supported in-person and through the library's online environments.

Research Help services on the rise after COVID-19

Research Help services provide research and assignment support, helping students develop the skills to access, evaluate and use the academic resources they need. The challenges of COVID-19 required the Research Help team to develop new ways to deliver and promote services in 2021/22. The team's hard work saw the number of research questions increase by 49 per cent compared to 2020/21!

In spring 2022 the Research Help team, led by librarian Nicole Carter, launched the ability for patrons to book research appointments online, for online or in-person meetings. This expansion of the Research Help appointments service allows patrons to book meetings well in advance, giving them the opportunity to plan better, and to pick from a wider variety of dates and times.

1,600

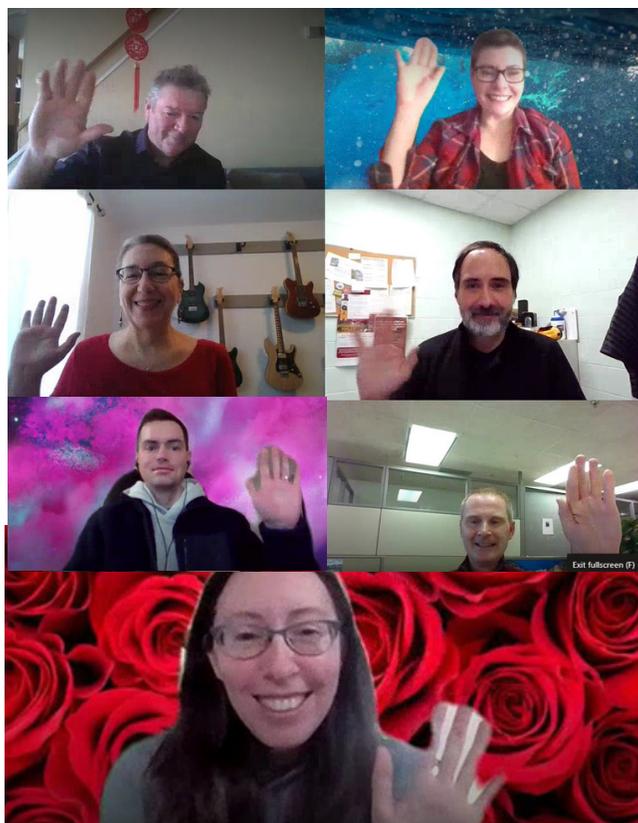
Research questions answered

49%

Increase in research questions from 2020/21



Student librarian assistants, Alysha (left), Kory (centre) and Madeleine (right), at the Research Help desk.

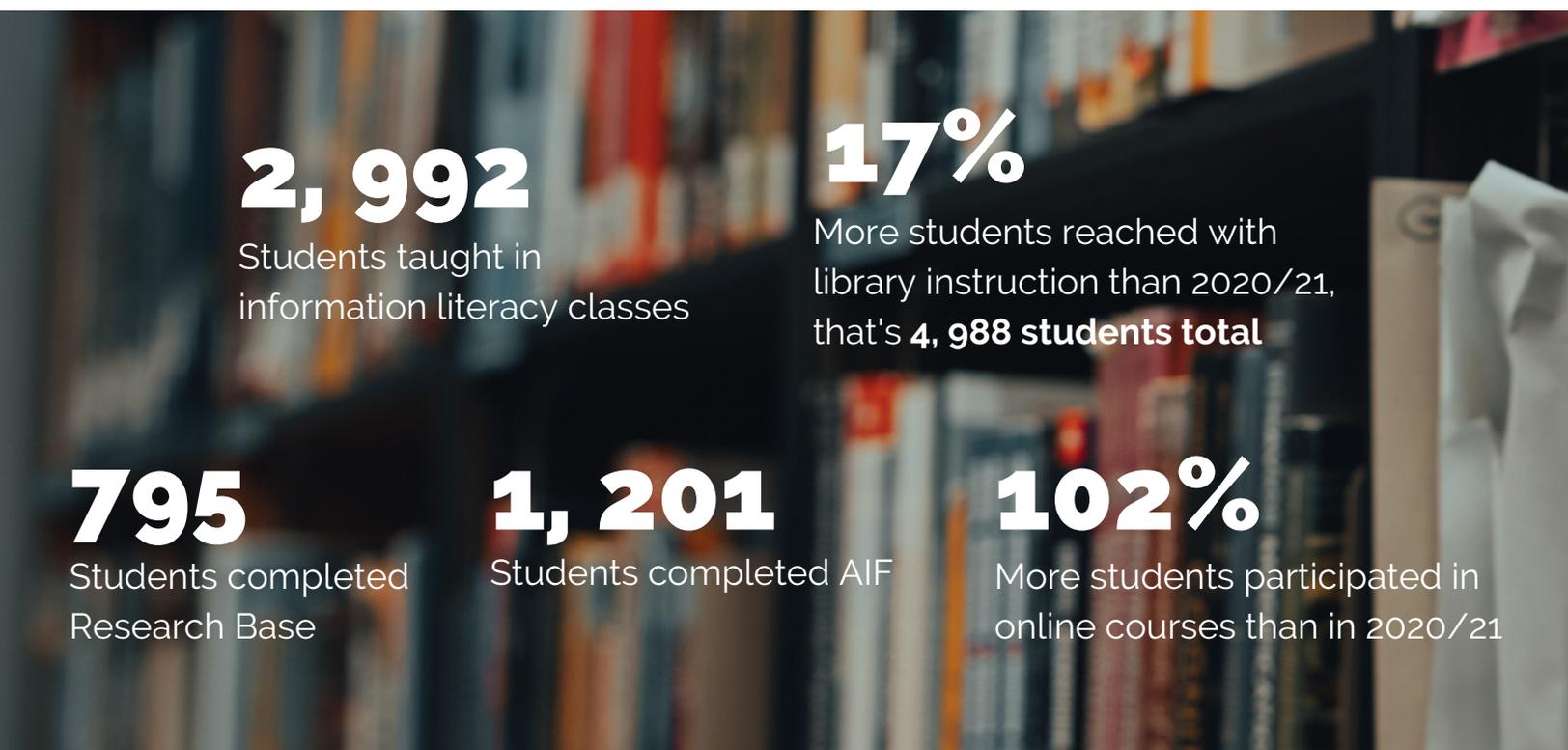


The Research Help team posing for a social media photo.

Library instruction supports teaching and learning

Throughout 2021/22 the Patrick Power Library continued to provide virtual and in-person information literacy classes and workshops. Led by librarians Heather Sanderson and Cindy Harrigan, librarians visited 103 classrooms to provide information literacy classes. These classes teach students core

information literacy concepts and library research skills, including accessing, evaluating and ethically using scholarly research materials. In addition to classes, the library offers two asynchronous courses on Brightspace: ResearchBase and Academic Integrity Foundations (AIF). 44 courses used the library's Brightspace assignments this year.



2,992

Students taught in information literacy classes

17%

More students reached with library instruction than 2020/21, that's **4,988 students total**

795

Students completed Research Base

1,201

Students completed AIF

102%

More students participated in online courses than in 2020/21

ResearchBase

ResearchBase teaches students the skills they need to find materials for their research assignments and essays. Students learn how to define a topic, plan a search strategy, search for books and journals using the library catalogue, and locate journal articles using a journal database.

Academic Integrity Foundations

AIF introduces students to academic integrity, citation and plagiarism. Cindy Harrigan and Heather Sanderson fully launched AIF in Fall Semester 2021. It became our most popular course, helping us to reach double the number of students via online courses than 2020/21!

Partnerships expand the reach of library instruction

In May 2021 and Fall 2021, librarians and staff from Software & Application Support (SAS) successfully delivered **Research Toolkit**. Research Toolkit is a series of advanced research skills workshops, designed for research assistants, teaching assistants, and graduate students.

The Patrick Power Library participated in the Saint Mary's University **Academic Integrity Week** from March 21-25, 2022. During this weeklong event, Librarian Amy Lorencz

and Copyright Assistant Patricia Langille presented the **Copyright Card Game** to teach students and faculty about copyright. Cindy Harrigan and Heather Sanderson participated in a panel presentation on academic integrity supports at Saint Mary's. In collaboration with the Writing Centre and SMUSA, Cindy Harrigan co-presented the **Avoiding Academic Mistakes** workshop, which provides students with tips and strategies on how to avoid plagiarism and other common academic mistakes. The online citation game, "**Cat Citing in the Library**," was available to play all week.



A poster for Research Toolkit.

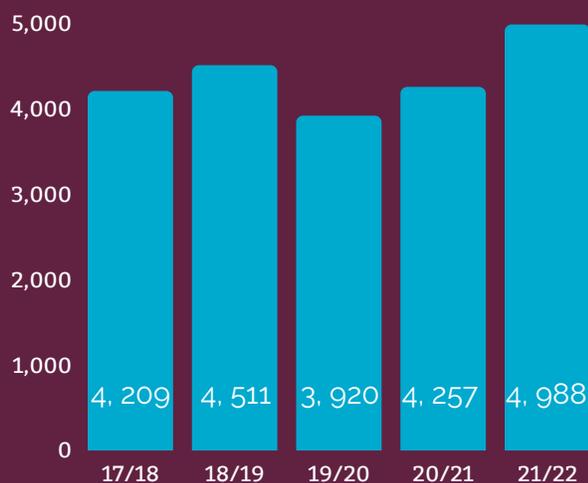


An image from Copyright the Card Game.

Students reached through library instruction

This graph shows the total number of students reached by library instruction over the past five years, including information literacy classes, Research Base and AIF participants.

These numbers have remained relatively consistent, and in fact saw some growth during virtual operations. 2021/22 was our biggest year yet!



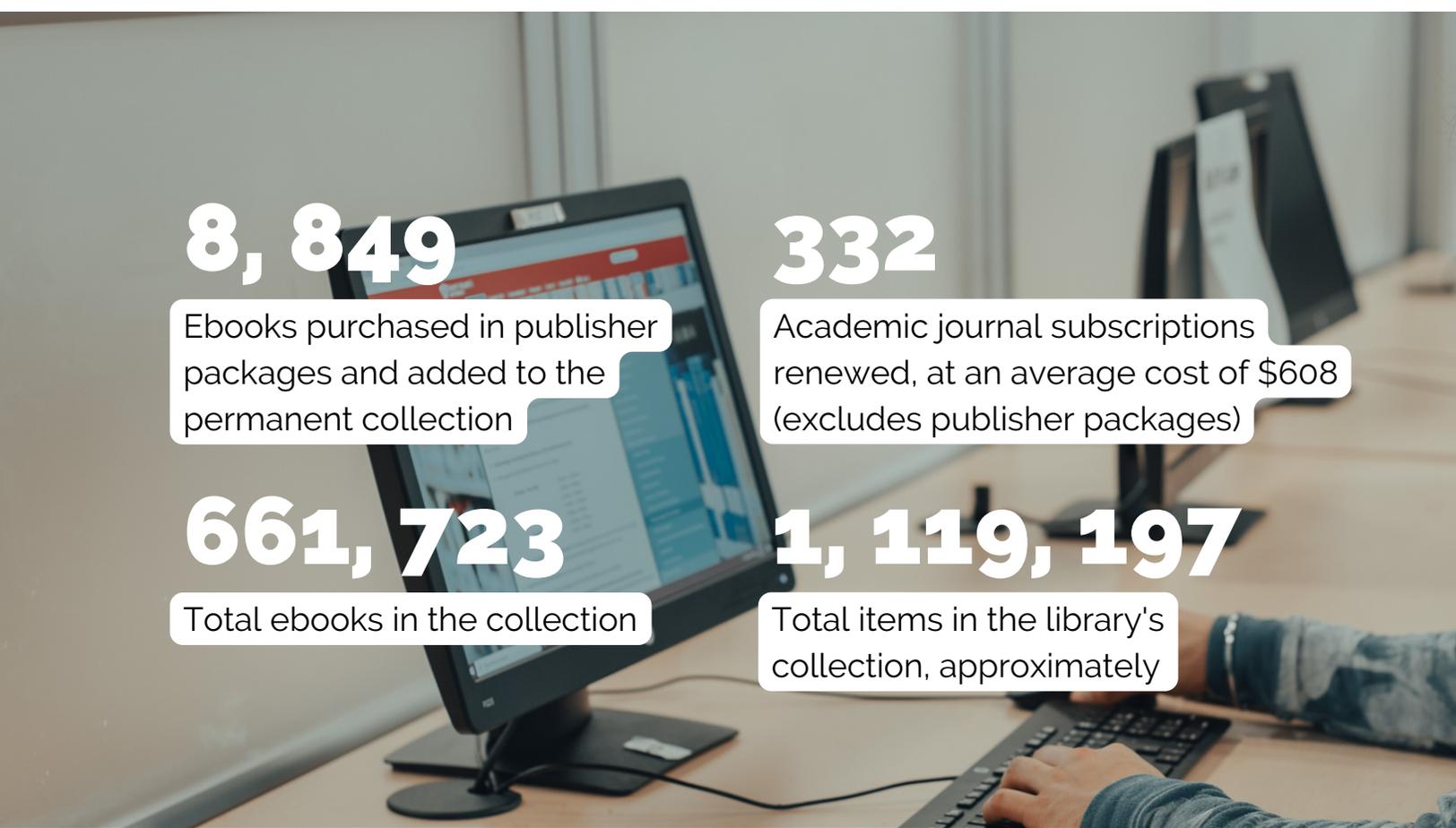
COLLECTING ACADEMIC RESOURCES FOR STUDENTS AND FACULTY

To support the academic mission of the university, the library purchases scholarly research materials for all subjects offered at Saint Mary's.

Growing digital collections

The Patrick Power Library's collection of scholarly research materials are integral to teaching, learning and research at Saint Mary's. As the university emphasizes digital teaching and learning, the Patrick Power Library prioritizes developing digital collections and services to meet campus needs. In 2021/22 **online resources accounted for 70% of the library's acquisition budget.**

The acquisition of more digital materials has driven a 28% increase in the overall size of the collection, both print and digital. Online research materials are available 24/7 to students, faculty and staff, and the library team provides crucial guidance on navigating the library collections and the complex digital information landscape.



8, 849

Ebooks purchased in publisher packages and added to the permanent collection

332

Academic journal subscriptions renewed, at an average cost of \$608 (excludes publisher packages)

661, 723

Total ebooks in the collection

1, 119, 197

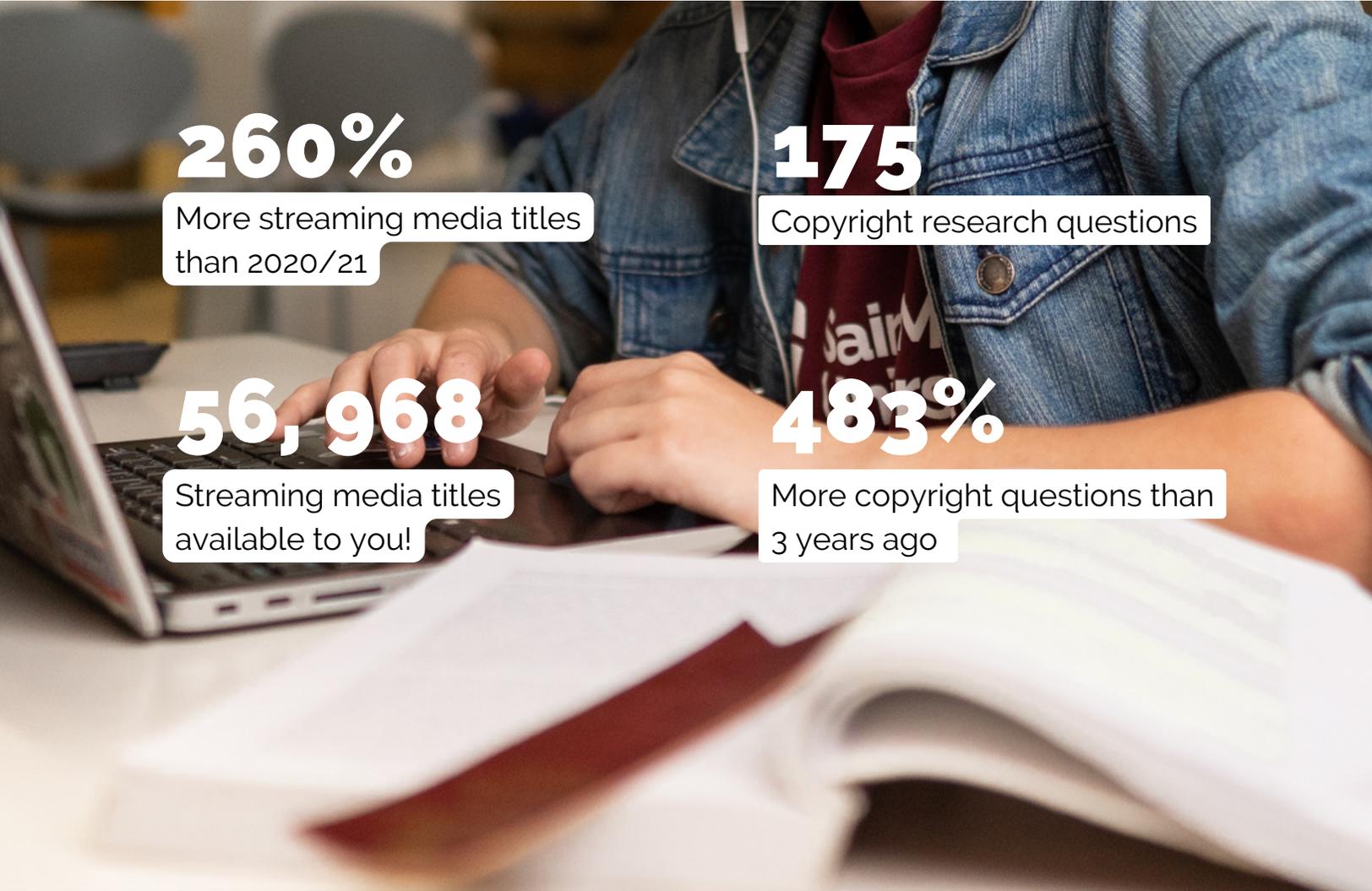
Total items in the library's collection, approximately

Streaming media

The transition to online learning and teaching emphasized a greater need for online materials, including streaming media. In response, the Patrick Power Library acquired multiple streaming media services in 2020/21. In 2021/22 we continued to prioritize this need, and purchased access to the Films on Demand video database. This purchase significantly increased the number of streaming media titles in the collection. In fact, our streaming media collection grew by an incredible 260 per cent! There are now 56,968 streaming media titles available to you through the Patrick Power Library.

Copyright support

Demand for sourcing copyright-compliant teaching and learning materials remained high. In 2021/22, Copyright Librarian Amy Lorencz and Copyright Assistant Patricia Langille answered 175 copyright research questions from faculty and students. They also continue to offer the **Course Readings Service**, a valuable support for digital teaching and learning. The service helps faculty source copyright-compliant versions of course readings and makes them available online.



260%

More streaming media titles than 2020/21

175

Copyright research questions

56,968

Streaming media titles available to you!

483%

More copyright questions than 3 years ago

PROVIDING ACCESS IN UNCERTAIN TIMES

The library is a hub for discovering and engaging with scholarly resources. Friendly and supportive Access Services staff help get resources into the hands of students, faculty, staff and community members.

Access Services and Circulation

The library provides access to information and gets resources into the hands of our patrons. Throughout 2021/22 the library's Access Services department went above and beyond to adjust to rapidly changing COVID-19 restrictions so library materials could be borrowed safely. Access Services coordinated 586 physically-distanced pickups of library materials.

With limitations on in-person gathering in place for most of the year, our users' needs for online research materials increased. Circulation of our ebook collections soared by 55 per cent this year! This increase represents a welcome return to our pre-pandemic circulation numbers.

52%

More print and ebooks circulated than 2020/21! (119, 541 books total)

55%

More ebook downloads than 2020/21 (103, 922 ebooks total)

357, 534

Journal article downloads (up by 13%!)



Student assistants Jasleen (left) and Shyama (right) at the front desk.



Books on the second floor. We have over 450, 000 print items!

We're more than books

For most of the year the Saint Mary's community could book appointments, in accordance with public health restrictions, to use library study space. In total, there were almost 7000 study space bookings this year. When restrictions lifted in January 2022, we were thrilled to welcome students back without capacity limitations! We welcomed nearly a quarter million visitors to the library from October 2021-March 2022, another positive return to in-person activities.

215, 047

Visits to the library from
October 2021-March 2022

In addition to our research collections, the library provides:

- 10 group study rooms
- 612 individual study spaces
- public access computers
- printers, scanners, photocopiers
- loanable laptops
- accessible workstations for people with print disabilities.

The Access Services team also created nearly 5000 university identification cards for Fall Semester 2021. This number includes incoming and returning students arriving on campus for the first time. The ID card is a student's library card, and is essential for accessing other on-campus services they may need.



420

In-person study space
bookings from May-Aug. 2021

6, 535

Group study room bookings
from Sep. 2021-Mar. 2022

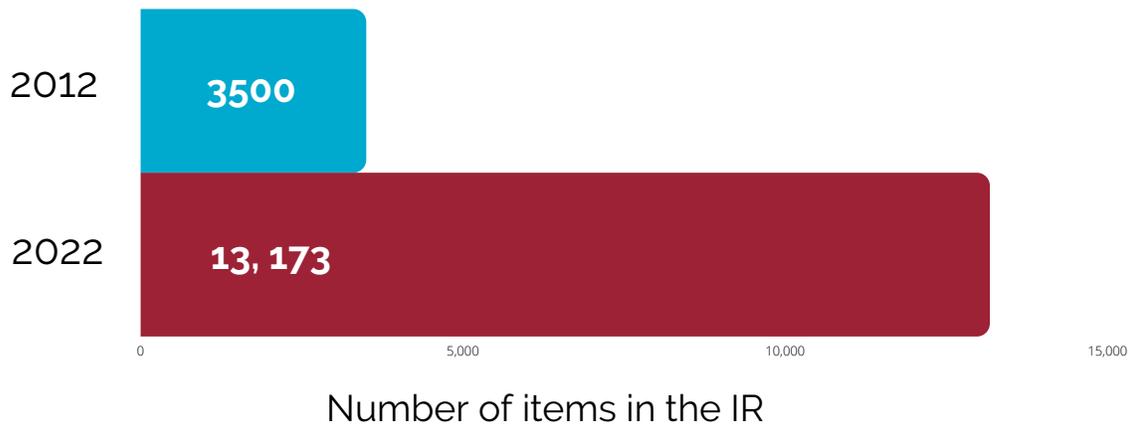
ARCHIVES AND SPECIAL COLLECTIONS

The University Archives is the institutional memory of Saint Mary's. Each year, records from the Archives are digitized and added to the digital Institutional Repository, providing access to records and primary sources from anywhere in the world.

Celebrating 10 years!

The Patrick Power Library [Institutional Repository](#) (IR) launched in 2012. Initially, the IR contained mostly theses and photos from the University Archives collection. Ten years later, the repository now features a huge amount of original content created by and about the Saint Mary's University community. This year alone the Archives team and Cataloguing & Metadata Systems team, with the support of the Information Systems team, digitized and added 1,390 items to the IR!

The IR has grown by 276% since 2012



1,390

Total items digitized and added to the IR

88

Historical university-related video tapes

300+

Records from the Lynn Jones Collection

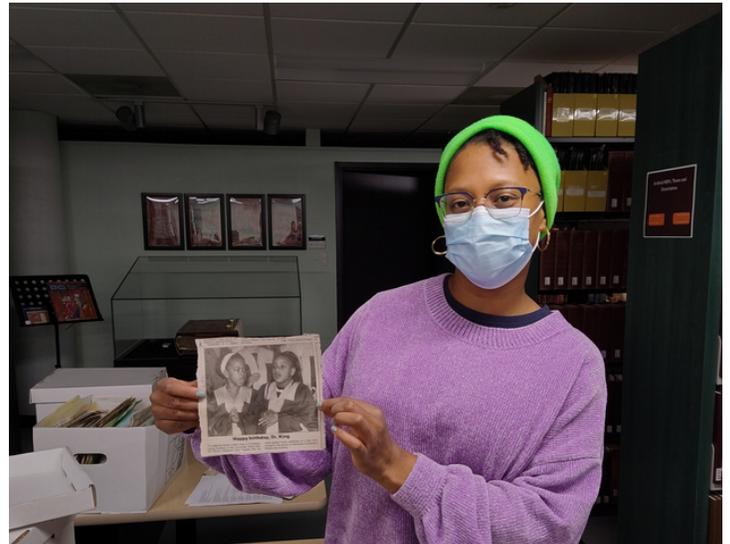
152

SMU theses and dissertations

Connecting with the Lynn Jones Collection

The Saint Mary's University Archives is proud to provide a home for the Lynn Jones African Canadian and Diaspora Heritage Collection. This unique collection documents the lives of Lynn, her family, and over 50 years of African, African Diasporic and African Nova Scotian heritage and history.

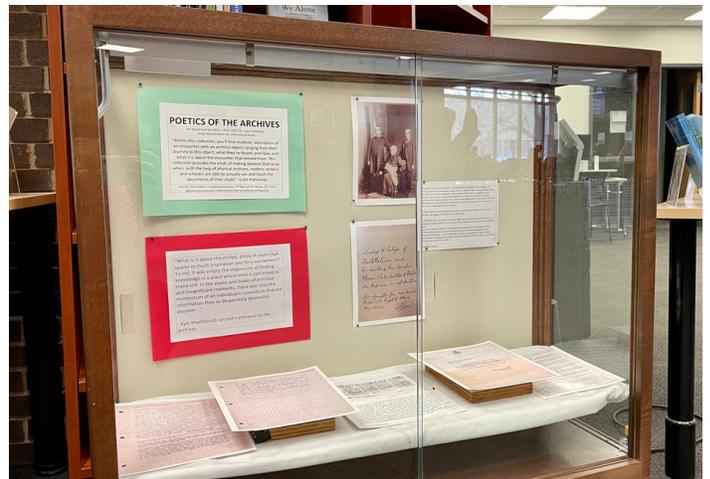
This year, the Archives welcomed Jalana Lewis, a researcher for the CBC documentary "Black Life: A Canadian History." Amazingly, Jalana discovered a photo of herself as a seven-year-old while exploring the Lynn Jones Collection!



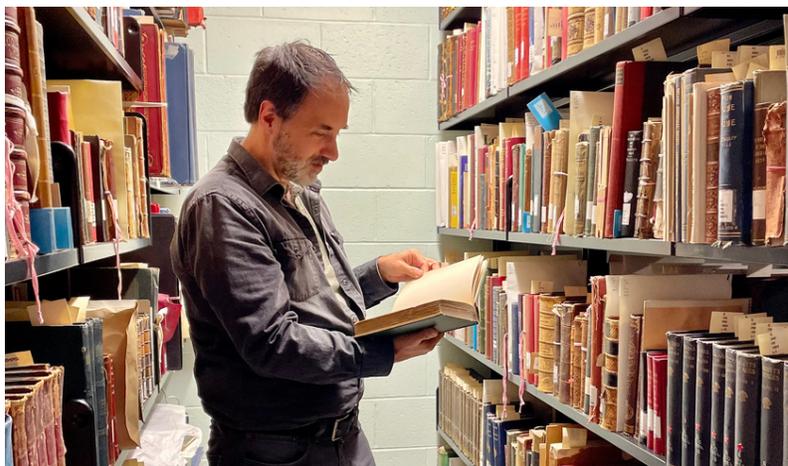
Jalana Lewis in the Archives, holding a photo of herself in the Lynn Jones Collection.

Campus collaborations

The University Archives worked with Dr. Luke Hathaway to prepare an assignment for the new course "Poetics of the Archive". Students visited the Archives to explore archival collections, and wrote about their experiences discovering archival material.



A display of student work from "Poetics of the Archive."



Archivist Hansel Cook browsing the Special Collections.



A close-up of rare books in the Special Collections.

SCHOLARLY ACTIVITY

In addition to supporting faculty and students' research, librarians actively contribute to the library and information profession through workshops, conference presentations, and scholarly publishing.

Conferences

Librarians **Heather Sanderson, Cindy Harrigan** and **Shawna Murphy** worked with colleagues from Dalhousie and MSVU to host the **Workshop for Instruction in Library Use (WILU)** in June 2021, after it was postponed in 2020 due to Covid-19. WILU is Canada's premier conference on information literacy and library instruction.

Librarian **Amy Lorencz** presented "Updates, News, Reviews, and Reform: CAUL-CBUA Copyright Committee Updates and Advocacy" at the **Atlantic Provinces Library Association (APLA)** Annual (Virtual) Conference, with Andrea Stewart, NSCC, and Joshua Dickison, University of New Brunswick.

Archivist **Hansel Cook** gave an online presentation at WILU 2021 entitled "The Creation, Journey, and Restoration of the Salzinnes Antiphonal."

Grants

Librarian **Nicole Carter** was awarded a Council of Atlantic University Libraries (CAUL-CBUA) Collaborative Research Grant for \$1000 to begin work on a study on the topic of "Academic Librarians and Precarious Work Term Contracts in Canada." This work is one of collaboration, led by Lindsay McNiff, Learning & Instruction Librarian, Killam Memorial Library, Dalhousie University.



WILU 2020/2021 logo.



A photo of the Salzinnes Antiphonal, a 16th century illuminated choir manuscript, from Hansel Cook's WILU presentation.

EVENTS AND PARTNERSHIPS

The library works with partners across campus to support student success, including SMUSA, the Student Success Centre, the Studio for Teaching and Learning, and student societies.

Spring and Summer Semester 2021

The Patrick Power Library partnered with Fernwood Publishing, the Department of Women and Gender Studies and the Racialized Students' Academic Network to host a book launch for the book "Academic Well-Being of Racialized Students". The event included poetry and a panel of student and alumni contributors, along with the book's editor, Dr. Benita Bunjun.

Fall Semester 2021

The library prioritized engaging with students online in Fall and Winter Semesters, offering a wealth of virtual activities and learning opportunities. During Welcome Weeks in September, the library's virtual escape room, **Escape the Library**, and citation game, **Cat Citing in the Library**, were popular with students. The escape room teaches students research skills including how to find books and scholarly articles.



A poster for the launch of "Academic Well-Being of Racialized Students."

Positive comments from Escape the Library! players:

"Super fun and informative, go Huskies!"

"Fun! Good way to get people used to using the library databases."

"Great introduction to library sources."

"It was really fun to do on a little break from doing assignments."

Fall Semester 2021

In October, during **Mi'kmaw History Month**, the library launched a social media campaign highlighting books by Mi'kmaw authors. For Halloween, students had the opportunity to play **Murder in the Library**, a virtual choose your own adventure game that tests library skills.

In November, the library collaborated with **Dr. Lyubov Zhyznomirska** to create a display commemorating Holodomor, also known as the genocidal Great Famine. Holodomor was a man-made famine conducted by Stalin's regime in Soviet Ukraine during 1932-1933.



Books featured for Mi'kmaw History Month.



The Holodomor display created with Dr. Lyubov Zhyznomirska.

In collaboration with the department of Spanish and Latin American Studies and in recognition of International Education Week, the library hosted a **Dia de los Muertos display and altar** from October 25-November 6. This tradition celebrates the memory of departed loved ones and the continuity of life.

To ease stress during December exams, the library once again launched the Paws n' Relax campaign on social media, sharing pictures of the library team's pets, in lieu of our usual therapy dogs collaboration with SMUSA.

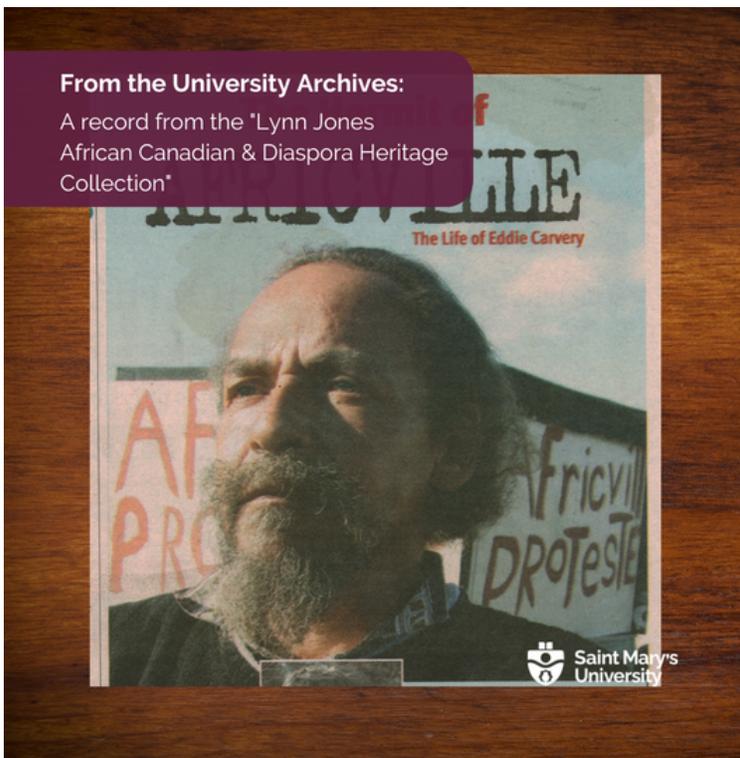


Dia de los Muertos display and altar.

Winter Semester 2022

During **Black History Month** the library created a series of social media posts featuring digitized records from the Lynn Jones African Canadian and Diaspora Heritage Collection in the Archives. The posts and accompanying booklist highlighted the local history of Africville.

February also marked Freedom to Read Week, a celebration of rights to intellectual freedom. The library provided staff picks of banned and challenged books, and hosted a trivia contest on Instagram.



A Black History Month social media post, featuring records about Eddie Carver from the Lynn Jones Collection.

In March, a collaboration with the **campus Food Room** resulted in the library becoming a permanent food bank donation site. We also displayed the work of students in Dr. Luke Hathaway's **"Poetics of the Archive"** course.



The Food Room donation box, full of donations!



Freedom to Read trivia questions from social media.

Faculty Author Series

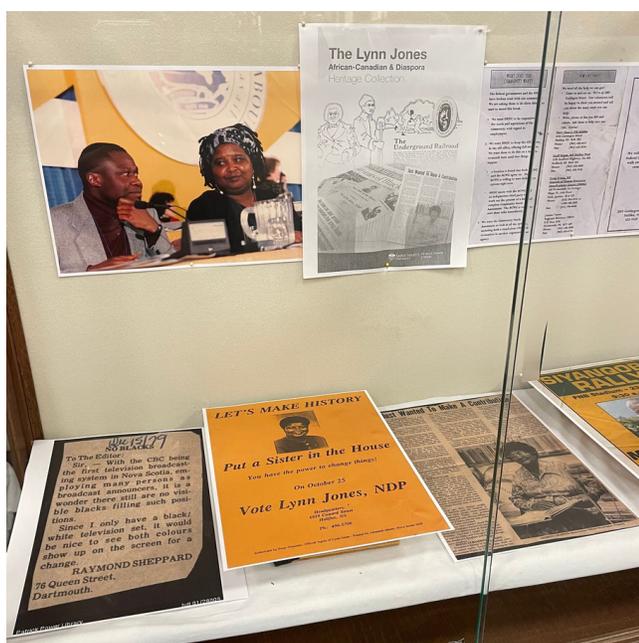
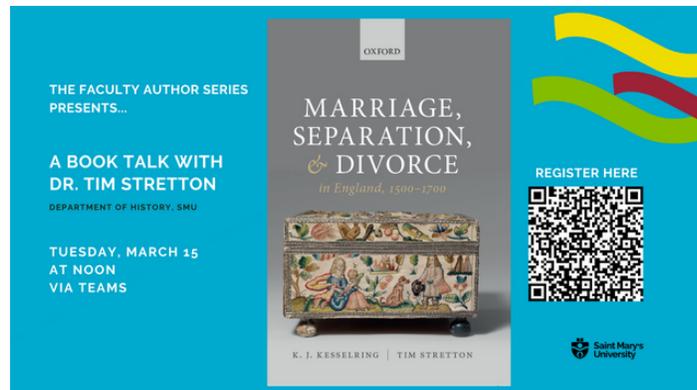
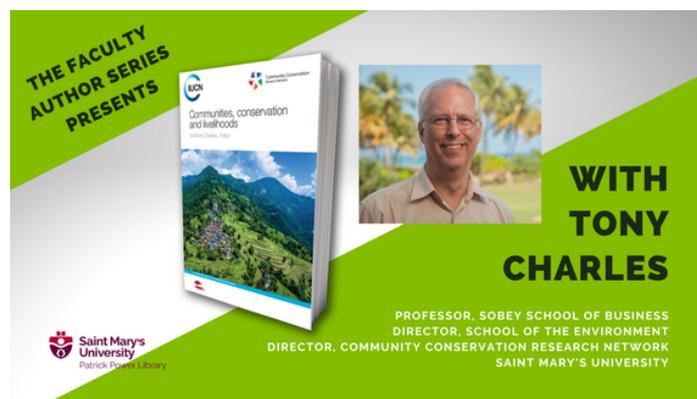
The **Faculty Author Series** fosters interdisciplinary scholarly communication on campus, and provides the opportunity to learn about faculty research at Saint Mary's. The Series continued to be presented online through 2021/22. Guests this year included:

Dr. Tony Charles, "Communities, Conservation and Livelihoods"

Dr. Tim Stretton, "Marriage, Separation and Divorce in England, 1500-1700"

Book displays

Throughout the year we select and display collections of books connected to faculty research, popular topics, local and global current affairs, and campus partnerships. Themed book displays this year included Consent Week, a collaboration with the Department of Environmental Science, Black History Month, and more.



Books and archival material from the Lynn Jones collection on display for Black History Month.



LIBRARY TEAM

The space, services, collections and resources provided by the library are the work of many dedicated individuals and teams.

A round of applause for the library team!

The work we do at the Patrick Power Library is not possible without the contributions of professional librarians, knowledgeable library staff and student assistants dedicated to providing superior services. The library team continues to go above and beyond in the face of COVID-19 to adapt services and remain open to the campus community. Join us in celebrating the team and their hard work!

Team updates

Simon Bonnell moved from his position in Information Literacy to take a new role in Cataloguing.

Carolyn Gillis moved from her role in Document Delivery to take on a position in Reference and Research.

Bronwen McKie joined the team as Outreach & Engagement Librarian on a limited-term contract.

Ram Kayarat retired after 33 years of service at the Patrick Power Library. Congratulations, Ram!

Professional development

At a Patrick Power Library virtual staff day in August 2021, guest speakers Timi (Omotimilehin) Idris and Dr. Benita Bunjun presented on **International Students and the Pandemic**.

Later that year in October, **Dr. Lynn Jones** presented to the team on the development and background of the Lynn Jones African Canadian & Diaspora Collection.

To open the new year in January, **Dr. Rohini Bannerjee** kindly presented to the library team about her new role as Associate Vice-President, Diversity Excellence.



In memory of Marie DeYoung and Margot Schenk



Marie DeYoung



Margot Schenk

The Patrick Power Library honours the memory of Marie DeYoung who passed away April 20, 2022, and Margot Schenk who passed away April 19, 2022.

Marie DeYoung was the University Librarian at Saint Mary's University from 2008-2018. Margot Schenk worked at the Patrick Power Library from 1980 to 1997. She was in the Public Services department for most of that time and was the head of Public Services from 1985 onwards. She also served as Acting University Librarian from 1996 to 1997.

THE YEAR IN NUMBERS

142,916

Visits to the library website

110,737

Visits to the IR website



Librarians Cindy Harrigan (left) and Heather Sanderson (right).

4,988

Total students participated in library instruction

42,920

Visits to online research guides

1.57

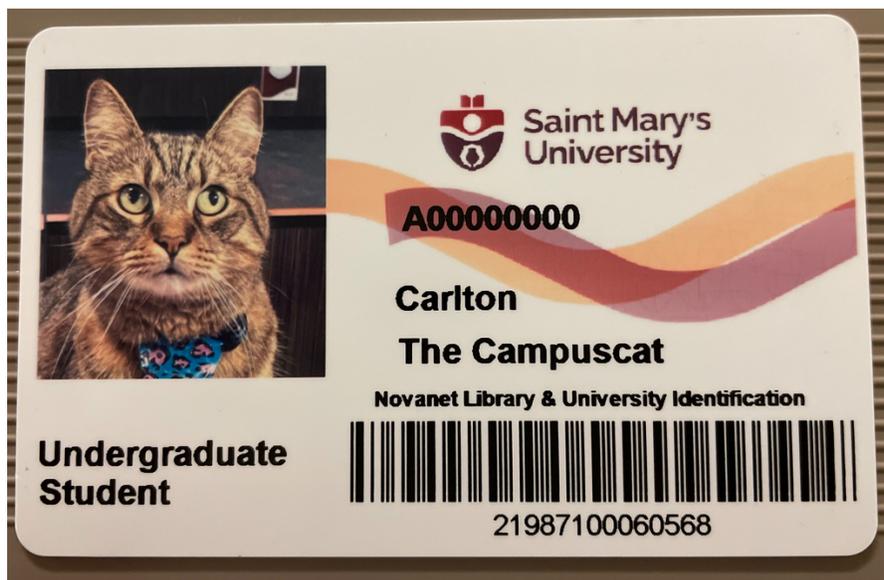
Print and ebooks purchased per student

4,912

ID cards processed

35

Laptops loaned for the academic year



An ID card for Carlton, the campus cat!

Patrick Power Library

Thanks for reading. Your support is important to the Patrick Power Library. We look forward to welcoming you in the year ahead!

Special thanks to donors and Trustees of the Patrick Power Estate for their generous support of the library.

Thanks to Bronwen McKie, Musa Al Katib Moinak, and Suzanne van den Hoogen, whose photos appear in this report.

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