

# Direct Deposit is going **PAPER FREE!**

STARTING IN NOVEMBER **WE WILL NO LONGER BE MAILING** EXPLANATION OF BENEFITS DOCUMENTS TO OUR DIRECT DEPOSIT PLAN MEMBERS.\*

Instead, you have **two easy options** for accessing this information:

1



## ON OUR MEDAVIE MOBILE APP

Just hit “My Claims” and select the claim you want to view. If you need your statement for Coordination of Benefits, simply take a screenshot and print a copy.



2

## ON OUR ONLINE MEMBER SERVICE SITE

Sign up or log in at [medavie.bluecross.ca](http://medavie.bluecross.ca). Click “Statements” and choose the claim you want to view or print.



## MAKE YOUR CLAIMS EVEN EASIER WITH ePAY

Ask your health professional if they offer ePay - they can submit the claim electronically for you, so you only pay any deductible or co-pay.

If you have any questions, **please call us at 1-888-873-9200**

\*Members of some plans, including those with employers based in Western Canada, may continue to receive EOBs by mail.

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