

PARTNERING FOR SUCCESS

Patrick Power Library, Saint Mary's University

Annual Report 2018

The Patrick Power Library continues to seek new and innovative ways to partner with students, faculty, and the greater community.

Our Mission

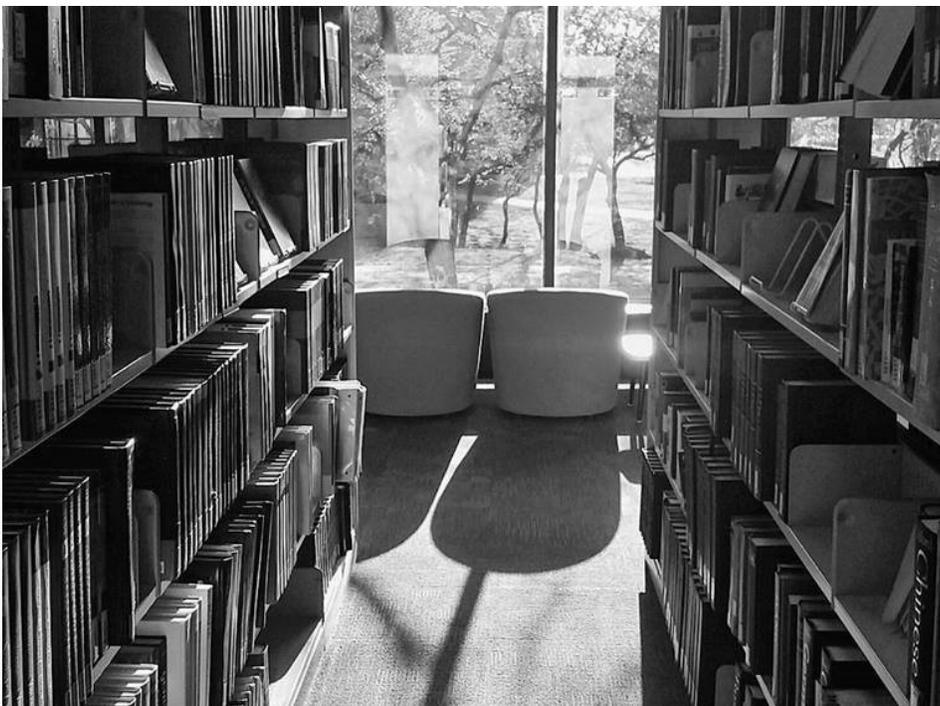
Through the provision of excellent services and resources, we support the academic mission of the University by fostering an environment that stimulates teaching, learning and research.

Our Vision

As an integrated, user-focused organization, we continuously work to improve our resources and services.

***"When in doubt,
go to the Library."***

*- J.K. Rowling, Harry Potter
and the Chamber of
Secrets*



What's Inside?

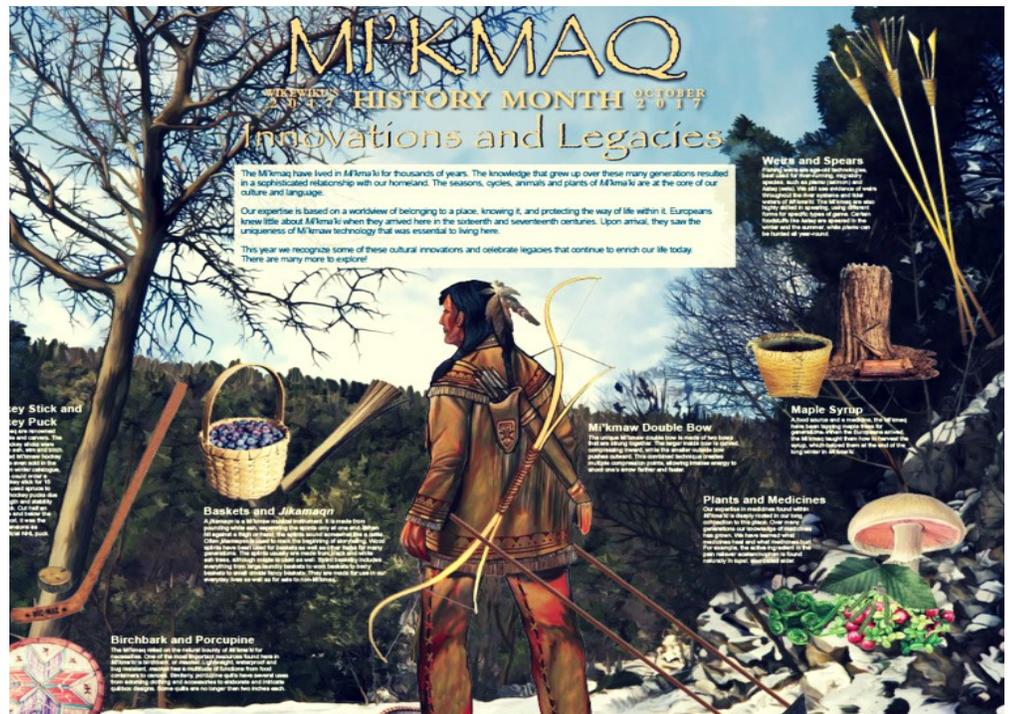
- Access Services & its Contributions
- University Librarian
- Community Connections
- Faculty Author Series
- Research Help
- Special Collections
- The Year in Numbers

Access Services

One of our most high-profile services, this department continues to look for ways to improve its relationships with the University's students and faculty.

Among its many achievements this past year:

- Employed 21 SMU students.
- Investigated text books on reserves with SMUSA executive.
- First time IDs were created in the Library classroom on family day.
- Worked with SMUSA to host and support wellness events during exams.
- Partnered with SMUSA to throw the first ever Student Appreciation Day.
- Study rooms were booked 16,851 times.
- Introduced a paging service to retrieve items from the stacks. We retrieved 695 items.
- Conducted an Inventory of the collection.



We hosted a display of woven and carved artifacts in October. Special thanks to Isaiah Bernard, Raymond Sewell, and Nova Scotia Museum's Curator, Steven Powell.

University Librarian Steps Down



After a decade of leadership at the Patrick Power Library, **Marie DeYoung** stepped down as the University Librarian. During her impressive 40-year career, she served as President of the Canadian Library Association, Chair of the Council of Atlantic University Libraries, and she was an elected member of the OCLC Global Council.

The search for a new University Librarian was a key activity this year.

Other Changes

Sandra Hamm, Library Assistant, retired after 37 years, 35 of which were spent as Library Assistant in Reference and Document Delivery.

Ron Houlihan, Promotional Services Librarian, retired after 30 years, 15 of which were spent as Promotional Service Librarian.

Diane Gorman, Custodial Services, retired after 30 years with Facilities Management, 15 of which were based at the Library.



Student Services Expo finds a new home at the Library
 We were proud hosts of the Service and Society Expos
 in September 2017 and January 2018.
 We look forward to hosting again next year.

Faculty Book Display

Active on Campus and in the Community

Amy Lorencz spoke on a panel about management practices at the Dalhousie School of Information Management (SIM).

Cindy Harrigan and **Heather Sanderson** presented on a first-year orientation workshop they developed at the Society for Teaching and Learning in Higher Education (STLHE) conference in Halifax. Heather served as a peer reviewer for the 2017 STLHE conference program submissions.

Nicole Carter introduced Librarians' Research Café, a monthly forum designed to support professional development and lifelong learning. This year's sessions included Research Methods, Makerspace Initiatives, User Experience, and Digital Humanities. Nicole worked with Dalhousie University's School of Information Management by speaking on a panel with other Reference leaders on topics relating to desk services, big issues, trends and hiring. She also participated as a peer reviewer for their Managing Information Literacy Instruction coursework.

Joyce Thomson presented at the Data Liberation Initiative (DLI) Atlantic Regional Training. She also served on the Admissions Committee for the Masters program at SIM.

Peter Webster published *Improving Scholarly Impact Metrics* (Conference Report) in the *Studio Sentinel* and taught faculty workshops about Web of Science, Gartner Core IT, and Predatory Journals.

Hansel Cook finished an eight-month sabbatical researching immigrant archives and presented his results at the Association of Canadian Archivists conference in Ottawa, and the Council of Nova Scotia Archives conference in Halifax.

Faculty Author Series

Occurring once per month from September to April, our Faculty Author Series invites Faculty members with recent publications to speak to the Saint Mary's community about their work over coffee and cookies.

Recent speakers included:

- Marc Doucet
- Rohini Bannerjee
- Tony Charles
- David Campbell
- Albert Mills
- John Reid
- Patrick Bondy
- Renée Hulan
- Ronald Landes

Research Help

Our busiest time is Wednesday between 1-2pm.

New Staffing Model

A new staffing model designed to increase staff efficiency and capacity to provide in-depth reference service was introduced.

Live Chat Service

There were 3,874 chats from across the province this year. 344 chats were with SMU students.



We answered 5,388 research help questions this year!



Services and Accolades

Hansel Cook was appointed to the Public Archives Board of Advisors to oversee the management and direction of the Nova Scotia Archives, and was selected as the Saint Mary's University Faculty Union (SMUFU) Elections Officer.

Amy Lorencz hosted two Research Data Management workshops and three Copyright workshops with **Simon Bonnell** and **Marie DeYoung**.

Susan Cannon received the President's Award for Exemplary Service.

Joyce Thomson continued to provide support to researchers seeking micro-datasets as a StatsCan DLI liaison.

Terri Winchcombe and **Heather Saunders** delivered Aleph training to Acquisitions staff at StFX and Cape Breton University.

Peter Webster served on the Council of Atlantic University Libraries (CAUL-CBUA) Scholarly Communications and Collections Committees, and continued to co-chair the StatsCan DLI External Advisory Committee. Peter took on the role of Acting University Librarian in March 2018.

Nicole Carter was Chair of the SMUFU Department Liaisons Committee and a member of the Equity and Diversity Committee. She also served on the Research Ethics Board and Novanet's Discovery Operations Group.

Sandra Hamm received the Staff Research Recognition Award for her contributions to research on campus.

Carlton, our unofficial Library cat, made it on CBC news.





The Lynn Jones African-Canadian and Diaspora Heritage Collection

This archival collection documents the lives of **Dr. Lynn Jones**, her family, and over 50 years of African, African Diasporic and African-Nova Scotian heritage and history.

We displayed a selection of items from the collection and hosted a panel discussion featuring individuals using the collection in their research and teaching

In other news...

We welcomed:

- **Mikayla Redden** as the new Promotional Services Librarian.
- **Kate Stewart** as our new Library Assistant in Reference and Document Delivery.
- **Coreena Horne** as our new dedicated Facilities Management person.

The Salzannes Antiphonal returned to its permanent home in the Library Archives.

SMU Librarians conducted library reviews for 49 new course proposals and 6 programs.

There were 857,166 visits to the library in this



Art of life

We welcomed a new permanent art installation called "Art of life". Special thanks to donor Dr. James Morrison.

Social Media

 <https://www.facebook.com/PatrickPowerLibrary/>

 <https://twitter.com/smuafxlibrary>

 <https://www.instagram.com/smuafxlibrary/>

Find Out More

www.smu.ca/library

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Highlights 2017-18

Visits to the Library - **857,166**

Study room bookings - **16,851**

Students provided with Library Instruction - **4,209**

Total number of items circulated - **142,352**

Ebook downloads - **99,926**

Journal article downloads - **353,693**

Items added to Institutional Repository - **1,018**

The Year in Numbers 2017-18

	2012-13 5 years	2016-17 1 year	2017-18	% change 5 Years	% change 1 Year
Services					
Visits to the Library	691,684	863,891	857,166	23.92%	-0.78%
Questions at the Reference Desk	11,047	6,514	5,388	-51.23%	-17.29%
Students taught in Library Instruction sessions	3,412	3,524	3,138	-8.03%	-10.95%
Students completed ResearchBase/library assignments	450	938	1,071	138.00%	14.18%
Interlibrary loans: Borrowing	917	2,308	2,078	126.61%	-9.97%
Lending	1,429	1,807	2,689	88.17%	48.81%
Novanet express: Borrowing	6,463	2,221	1,769	-72.63%	-20.35%
Lending	6,761	2,709	2,445	-63.84%	-9.75%
Total print and ebook circulation	149,335	132,039	142,352	-4.68%	7.81%
Journal article downloads	n/a	349,952	353,693	n/a	1.07%
Ebook downloads	n/a	97,706	99,926	n/a	2.27%
Acquisitions budget	\$1,118,880	\$1,771,041	\$2,077,041	85.64%	17.28%
Books					
Monographs purchased (excluding ebook packages)	6,710	3,871	4,204	-37.35%	8.60%
Average cost of a monograph (excluding ebook packages)	\$74	\$98	\$96	29.73%	-2.04%
Ebooks purchased in packages	n/a	5,391	6,297	n/a	16.81%
Ebook titles in the collection	n/a	318,280	339,281	n/a	6.60%
Print books purchased per student	1.09	0.60	0.65	-40.70%	8.60%
Print and electronic books purchased per student	n/a	1.42	1.61	n/a	13.38%
Journals					
Journal subscriptions renewed (excluding packages)	712	380	364	-48.88%	-4.21%
Average cost of a journal subscription (excluding packages)	\$399	\$593	\$500	25.41%	-15.68%
Journals as percentage of total Acquisitions budget (excluding packages)	27.1%	12.6%	8.5%	-68.61%	-32.54%
Electronic Resources					
Streaming Media titles in the collection	n/a	6,668	8,034	n/a	20.49%
Electronic resources as a percentage of total acquisitions budget	23.96%	66.20%	72.60%	203.01%	9.67%
Titles added to permanent collection (excluding subscriptions)	8,135	6,806	7,488	-7.95%	10.02%